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#9/Drawing 8/28/02
T.M. & D. H. Brown
PATENT 8/28/02

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: Mingte Chen, Anil K. Annadata, Leon Chan
Assignee: Siebel Systems, Inc.
Title: Adaptive Communication Application Programming Interface
Serial No.: 09/823,828 Filing Date: March 31, 2001
Examiner: Unassigned Group Art Unit: 2152
Docket No.: SBL0006US Client Ref. No.: SIEB064/US

Austin, Texas
August 19, 2002

Attn: Official Draftsperson
COMMISSIONER FOR PATENTS
Washington, D.C. 20231

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Technology Center 2100

NOTICE OF REQUESTED DRAWING CHANGE

Dear Sir or Madam:

Please amend the attached Figures 1C, 1I, 4C, 4H, 4I, 4J, and 4K of the above-identified application as shown in red.

In Figure 1C, please move the callout for "Communication API 125" as shown in red.

In Figure 1I, please replace the second instance of Client Object 179A, Client Object 179B and Client Object 179C with Client Object 179D, Client Object 179E and Client Object 179F, respectively, as shown in red. Please replace the second instance of Service Object 183A, Service Object 183B and Service Object 183C with Service Object 183D, Service Object 183E and Service Object 183F, respectively, as shown in red.

In Figure 4C, please add the language to the table as shown in red.

In Figure 4H, please add the language to the table as shown in red.

In Figure 4I, please delete and add the language to the table as shown in red.

In Figure 4J, please delete and add the language to the table as shown in red.

In Figure 4K, please add the language to the table as shown in red.

If there are any questions regarding these drawings, please call the undersigned at
(512) 439-5086.

EXPRESS MAIL LABEL NO:

EV129136020US

Respectfully submitted,



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